

Response to the New Coronavirus Infections

Our company is taking the following measures to prevent the spread of the new coronavirus infections, while striving to collect the latest information from related organizations.

We appreciate our customers' understanding and cooperation to prevent infections and spreading of the coronavirus.

Request to Customers

If you have any of the following symptoms, or if any of the following circumstances apply, please refrain from using our services.

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- Feeling ill, weary (listless) or out of breath.
 - Have a fever of 37.5 degrees or higher, or cold symptoms such as sneezing or coughing.
 - Have a cough or phlegm, or feel discomfort in the chest.
 - Sneezing, runny nose, etc., that may cause inconvenience to other customers.
 - If you have been in close proximity to family members or people at workplaces, schools, etc., who have been or are likely to have been infected with the new coronavirus.
 - If it has been less than 14 days since you came back to Japan from China, Korea, Italy, Iran, etc.
 - If, within the last 14 days, you have traveled to a country / region from which the government has announced that admission is restricted or a period of observation after entry is required, or have had close contact with someone who lives in such a country / region.

*Please refer to the following website of the Ministry of Foreign Affairs.

https://www.anzen.mofa.go.jp/masters/kansen_risk.html

- If, within the past 14 days, you disembarked from a sightseeing cruise ship on which the new coronavirus infection had occurred.

※Please refrain from bringing infants / school children / students (under 18 years old) with you if their classes (or schools) have been closed.

※Please refer to the following website of the Ministry of Health, Labour and Welfare.

<https://www.mhlw.go.jp/content/10900000/000596905.pdf>

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- Please cooperate with frequent hand-washing.
 - Hand sanitizer is provided at the store entrance, so please be sure to disinfect your hands. (It may go out of stock depending on availability. It will be provided as soon as it becomes available again.)
 - We ask you to kindly wear a mask. If you do not have a mask, please use a handkerchief or towel to help prevent air-borne transmission or spreading of any infections.

Initiatives to Prevent Infectious Diseases (Stores / Staff & Therapists)

- Use of masks by all store staff.
- Thorough hand washing and hand sanitization before each treatment.
- Disinfection and sterilization of pillows and massage beds before each treatment.

Future plans will be announced on this website as needed.